

## Appendix 1

### Professional Development Programme Courses 2017/18

Date	Course Title
10 <sup>th</sup> May 2017	Mental Health First Aid
14 <sup>th</sup> June 2017	Property Inspections for non-technical staff
16 <sup>th</sup> June 2017	Risk Assessment, including Fire Risk Assessment
5 <sup>th</sup> July 2017	Safeguarding: Hoarding & Self-Neglect
19 <sup>th</sup> July 2017	Project Argus/Griffin combined for managers
20 <sup>th</sup> September 2017	Mindfulness (part 1)
26 <sup>th</sup> September 2017	Project Argus/Griffin combined for managers
3 <sup>rd</sup> October 2017	Project Griffin for front-line staff
10 <sup>th</sup> October 2017	Project Griffin for front-line staff
12 <sup>th</sup> October 2017	Mindfulness (part 2)
19 <sup>th</sup> October 2017	Project Griffin for front-line staff
22 <sup>nd</sup> November 2017	Universal Credit Refresh
1 <sup>st</sup> December 2017	DIY Injunctions for Domestic Abuse cases
14 <sup>th</sup> December 2017	Leasehold Law Refresh
18 <sup>th</sup> January 2018	Housing Law Refresh

#### Courses pending dates:

Forgery, Fraud & Document Checking – delivered by the Home Office  
Customer Service/Communication – to rollout our new Customer Service Standards